

## Improvement and Efficiency Action Plan - Non-Financial Benefits

Project	Non-Financial Benefits
Civic Centre	<ul style="list-style-type: none"> <li>• Community centrepiece</li> <li>• Jobs for local residents</li> <li>• Boost for local economy</li> <li>• Attract and retain staff</li> </ul>
Structure and Staffing Review	<ul style="list-style-type: none"> <li>• Flatter, more consistent management structure</li> <li>• More efficient ways of working</li> <li>• Reduced duplication of functions</li> </ul>
Brent Business Support	<ul style="list-style-type: none"> <li>• Leaner back office structure</li> <li>• Reduced duplication</li> <li>• More efficient ways of working</li> </ul>
Remuneration and Performance	<ul style="list-style-type: none"> <li>• Generic job descriptions</li> <li>• Improved flexible working</li> <li>• Improved performance management</li> <li>• Greater responsiveness to service peaks</li> </ul>
Transforming Learning in Brent	<ul style="list-style-type: none"> <li>• Improving underperforming schools</li> <li>• Increasing provision for children with special educational needs</li> <li>• Improved attainment</li> <li>• Provision of good quality modern schools</li> </ul>
Children's Services Transformation	<ul style="list-style-type: none"> <li>• Improved stability of placements for looked after children</li> <li>• Improved quality of placements</li> <li>• Smoother transitions to adults for young people with disabilities</li> <li>• A more stable workforce able to spend more time on priority safeguarding work</li> </ul>
Waste and Recycling	<ul style="list-style-type: none"> <li>• Improved recycling rate</li> <li>• Increase in recyclable items</li> <li>• Wider service coverage for recycling</li> <li>• Reduction in CO2 emissions</li> </ul>
Adult Social Care Transformation	<ul style="list-style-type: none"> <li>• Increased self-directed support</li> <li>• Improved assessment process</li> <li>• Modernised transport services</li> <li>• Modernised day care service</li> </ul>
Finance Modernisation	<ul style="list-style-type: none"> <li>• Improved management information</li> <li>• Improved strategic planning and reporting</li> <li>• Decreased effort in regulatory compliance</li> <li>• Improved financial controls</li> </ul>
Re-shaping Customer Contact	<ul style="list-style-type: none"> <li>• Clear and consistent standards for customer contact in Brent</li> <li>• Easier for residents</li> </ul>
Strategic Property Review	<ul style="list-style-type: none"> <li>• Better use of the council's buildings</li> <li>• Rationalisation in the run up to the civic centre</li> <li>• Joint asset strategies with key partners</li> </ul>
Strategic Procurement Review	<ul style="list-style-type: none"> <li>• Greater ability to influence the market</li> <li>• Better positioning for partnership performance</li> <li>• Category management giving expertise in procurement</li> <li>• Maximising value from current contracts</li> </ul>